## Performance statistics in relation to the Freedom of Information Act and Environmental Information Regulations

TIMELINESS	Total 2009	Total 2010	Total 2011	Jan – Jun 2012	1 <sup>st</sup> Qtr 2012	2 <sup>nd</sup> 2012	3 <sup>rd</sup> Qtr 2012	4 <sup>th</sup> Qtr 2012
Number of requests received that fulfil the definition of a request (Freedom of Information Act 2000 & Environmental Information Regulations 2004)  Note: excludes requests which were subsequently withdrawn (11)	579	683	828	449	235	214		
Of these the number which fully or mostly fall under the Freedom of Information Act (FOI)	459	612	790	446	233	213		
Of these the number which fully or mostly fall under the Environmental Information Regulations (EIR)	120	71	38	3	2	1		
Number of requests received that have been processed in full within the normal legal compliance time i.e. 20 working days	452	498	689	358	194	164		
The number of FOI/EIR requests where the 20 working day deadline has been extended as permitted by legislation	0	0	0	0	0	0		
Number of FOI & EIR requests on hold at the time of compiling statistics awaiting a response from applicant (fees or clarification)	1	5	3	12	5	7		
Number of requests received that have not been processed in full within the normal legal compliance deadline i.e. 20 working days (inc. those still outstanding)	126	180	136	79	36	43		

Note: the requests out for clarification at the time of compiling the report have not been included in the compliance calculation as they are currently "on hold" and therefore the clock has stopped ticking.